Product	Vendor	System Purpose	or Modules	Custodian	Collected	Updated
Aclara	Aclara	Water meter data collection and billing system	Water meter data collection and billing system	Public Works	Daily	Daily
Applicant Tracking	Neogov	Online Applicant System	Applicant Tracking	Human Resources	As needed	As needed
ApplicationXtender (AX)	OpenText	City Resolution, Ordinance, and Agreement Online Records Search, Historical Records Search	City Resolution, Ordinance, and Agreement Online Records Search	Multi-departmental	As needed	As needed
ArcFM	Schneider Electric	Collection of geospatial tools for managing, modeling, and editing the design and construction of Fiber to the Premise network	ArcFM Enterprise, ArcFM, Fiber manager	Information Technology	As needed	As needed
ArcGIS Suite	ESRI	Foundation software for mapping, geospatial data management and analysis functions of various city business systems	Geographic Information Systems Enterprise and Desktop	Information Technology	As needed	As needed
AskBev Mobile, 311 System (Comcate web)	Comcate	Customer relationship manager	Citizen complaints, Public requests	Multi-departmental	As needed	As needed
BHRent	3Di	Rent Registry & Inventory Portal	Standalone	Community Development	As needed	As needed
City Smart	In-house	Permitting System / Code Enforcement Ticketing	Parking Permit, Parking Exemption, Building Permit, Building Inspections Scheduler, Code Enforcement	Community Development, Public Works, Transportation	Daily	Daily
City Website	In-house	City Website Content Management	City general information and link to many online applications. Includes: eNotice, Dog Park Donation, General Form Processing	Multi-departmental	Daily	Daily
City-Owned Property	CoStar Commercial RE Information Co.	Access leasing opportunities with the City	Access leasing opportunities with the City	Capital Assets	As needed	As needed
CS Property Info	In-house	Property Information	CSPI link: https://cs.beverlyhills.org/cs/	Community Development	Daily	Daily
DaySmart	DaySmart	Online Appointment System	Online & SMS-driven technology that allows customers and staff to make appointments and summon customers	Community Development	Daily	Daily
Dog Park Permit	In-House	Dog Park Permits		Community Services	As needed	As needed
Everbridge Incident Management	Everbridge	Emergency notification system to citizens (Beverly Hills & West Hollywood residents) and employees	Citizen Data Manager, Employees Data Manager, Yellow Page Business Data Manager	Multi-departmental	Monthly, Quarterly	Monthly, Quarterly
Exchange	Microsoft	Email System		Information Technology	Daily	Daily
Granicus	Granicus	City meeting management	City meeting webcasting/recordings	City Clerk	As needed	As needed
HarvestApp	HarvestApp	Planning project time keeping system		Community Development	As needed	As needed
HDL Prime	HDL Companies	Business Tax	Business Tax	Finance	Daily	Daily
Infor Public Sector	Infor	entry applications for internal and public use	management, CIP, traffic accidents, banner schedule, ROW project schedules, asset management, fire	Public Works	Daily	Daily
Jotform Enterprise	Jotform	Forms processing software	Forms processing software	Information Technology	Daily	Daily
Legislative Advocate	In-House	Forms for Legislative Advocates		City Clerk	As Needed	As needed
Microsoft 365	Microsoft	Communication, Collaboration, and Productivity	Email, Teams, and SharePoint	Information Technology	Daily	Daily
Munis	Tyler Technologies	Financial System	Accounts Receivable, Accounts Payable, Payroll, Purchasing, Utility Billing Online Payment, Citizen Self Service System	Finance	Daily	Daily
Nixle	Everbridge	Emergency Notification system		Communications	As needed	as needed
Paymentus	Paymentus	Bill Pay & Notification		Finance	As needed	As needed
Pictometry	EagleView	Oblique imagery visualization	Standalone (for CAD/RMS), integrated with VBH	Information Technology/ LARIAC	As needed	As needed
ProjectDox	Avolve Software	Building and related Electronic Plan review	Building Plan Review, Electrical Plan Review, Mechanical Plan Review, Plumbing Plan Review, Planning Concept Reviews, Planning Entitlement Process, Public Works Traffic Plans	Community Development	Daily	Daily
REC1	CIVICREC	Rec and Parks Class Registration Software	Online Registration, Online Payments	Community Services	Daily	Daily
SIERRA	Innovative Interfaces	Library Service Platform (LSP)	Circulation, Cataloging, WebPac Pro, Administration	Community Services/Library	Daily	Daily
SIMS	SIMS	Online Risk management software	Risk management software	Risk Management	As needed	As needed
Southtech Systems	Granicus	Disclosure Findings		City Clerk	As needed	As needed
Streamline Inspections	Streamline Automation Systems	Annual Inspection for residents and business, school, etc.	Fire inspections	Fire	As needed	As needed
Summer Reading Club	In-house	Track each reader's total reading hours during summer		Community Services/Library	Summer quarter	Summer quarter
Uniprint	Pharos	Print Management System	Library Card barcode connected to Millennium DB to retrieve Card Holder info	Community Services/Library	Daily	Daily
Virtual Beverly Hills	In-house	A series of interactive mapping, analysis, reporting and data entry applications for internal and public use	GIS applications and data for mapping and managing property information, permit, crime, arrest, call for service, emergency management, CIP, traffic accidents, banner schedule, ROW project schedules, asset management, fire operations, city owned properties, urban planning, water operation, fiber construction, seismic ordnance, parking, CCTV and network infrastructure, Covid-19 situational awareness	Information Technology	Daily	Daily
Water Tracker	Simon Saves	Water usage tracker	Water usage tracker	Public Works	Daily	Daily
WebEoc	JUVARE	Emergency management software	Web based EOC system	Emergency Mangement	As needed	As needed